

# SUPERIOR

Commercial Roofing, Inc.

**Our mission:** "Exceed every customer requirement and expectation for each interaction and become each customer's preferred roofing vendor"

**We're on  
top of  
it.**





# A Superior Partnership – Making Life Easier

*Managing buildings is complicated.  
We make roof asset management easier.*

Building managers can not afford to be surprised by problems, particularly roof issues. Today's budgets and tenant needs will not allow it. Superior Commercial Roofing is your partner in preventing problems from negatively impacting your bottom line. Superior is your partner in ensuring the integrity of your investments.

*“Superior introduced me to a whole new level of customer care for our roofing. Rather than waiting for problems to occur, Superior keeps us on a healthy program of preventive maintenance.”*

– Trish Elmore, Manager  
Greenbriar Mall

## Detection ~ Correction ~ Protection

Year in and year out, our clients prove that Superior Commercial Roofing's Detection-Correction-Protection System is the key to preventing expensive problems – helping to prolong roof life, make cost effective re-roof decisions, and, maximize asset return. In cases in which Superior does determine that a partial or complete roof replacement is necessary, we bring decades of experience which ensures the job is done professionally and within budget.



Our **TOP PRIORITY**  
is **PROTECTING**  
your **BOTTOM-LINE**

# Advanced Technology for Smart Decisions



Our top-of-the-line technology, including thermal and nuclear scanning, non-destructive testing, and core sample analysis, eliminates guesswork in determining any roof's condition. Up-to-the-minute Internet access to this important data along with historical expenditures, projected budgets, and digital photography when you need it and want it helps improve your forecasting and decision-making.

We are the most technologically advanced roofing specialist in the country. Our nationwide offices allow us to respond to your needs – everywhere and when you need us.

*“Superior has all my records online,  
making it much easier to forecast and budget.*

*Talk about technologically advanced – I’ve even watched their  
employees repair our roofs in real time – over the Internet.”*

– Steve Beverly, President  
S.E. Beverly Real Estate Services, Inc.  
Formerly with Transwestern Commercial Services





# SUPERIOR

Commercial Roofing, Inc.

- ▶ All materials, workmanship and installation on re-roofs are warranted for 10 to 25 years, dependent upon the system.
- ▶ SUPERIORGUARD customer repair materials and workmanship are warranted for two years against additional leaks.
- ▶ Materials and workmanship are warranted for one year on standard repairs.

## 24-hour Emergency Leak and Natural Disaster Response

Superior maintains a 30-minute-response emergency services line for our customers. Any authorized customer, employee, tenant or representative calls 770-825-8005, day or night, and within 30 minutes receives a call back from a Superior representative to discuss the situation and dispatch the required emergency services staff. SUPERIORGUARD customers receive guaranteed discounts on hourly rates and materials.

This service ensures our customers face minimal disruption, damage and liability. While we cannot solve all problems during an emergency visit, we normally can find at least a temporary solution and are committed to beginning the necessary work immediately to keep you and your tenants safe, secure, and running as efficiently as possible.

*Our goal is to become an extension of customers' organizations, to provide dependable service and solutions that exceed all of their needs.*



# SUPERIOR

Commercial Roofing, Inc.